



Tigo Energy Global Quality Program Marks 1,500 Green Glove Installer Engagements

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Continuous quality improvement produces better outcomes for solar customers with Green Glove installer support, and business process updates internally and in the field.

LOS GATOS, Calif.--(BUSINESS WIRE)--Feb. 18, 2026-- [Tigo Energy, Inc.](#) (NASDAQ: TYGO) (“Tigo” or “Company”), a leading provider of intelligent solar and energy software solutions, today announced that the Company’s vast network of solar installers has logged 1,500 Green Glove service program engagements. The [Green Glove program](#) helps reinforce the Company’s ongoing commitment to Total Quality Solar and deliver the best possible installer experience for participants, such as [Brighthouse Solar](#) of Central California. In addition to the Green Glove program, Tigo has deployed more than 12,000 customized onboarding sequences, across ten countries, to bring new installation companies up to speed on all things Tigo. From region-specific information to product and software training tips, these sequences are designed to ensure that installers have what they need based on their company’s unique profile and location.

As the mix of technologies being deployed grows, Tigo customer programs also deliver deeper, more specialized training to help ensure systems are designed, commissioned, and serviced correctly. As a result of programs like Green Glove, customized onboarding, and [Tigo Academy](#) training, the Tigo Customer Care team has observed a 7% reduction in the number of installation-related customer support tickets per site installed with Tigo TS4 Flex MLPE from the 4th quarter of last year to the 4th quarter of this year. For Tigo EI Residential Solutions for [North America](#) and [Europe](#), installation-related tickets per installed site have decreased by approximately 50% during the same period.

“After working with Tigo on a range of installations and system configurations leveraging the Green Glove, we absolutely believe in this program and our team has benefited significantly from it,” said Thomas Davenport, Owner and CEO at Brighthouse. “To that end, the expanded training, closer collaboration with Tigo’s technical teams, and our consistent alignment across sales, product, and support have already helped us streamline our processes and raise the bar on every subsequent installation.”

With an initial focus on Commercial and Industrial (C&I) installers, the Green Glove program has helped enrich the installer journey, from design to commissioning, for both C&I as well as residential solar service companies across four continents. Launched in late 2023, the Green Glove service program began as a three-step engagement with installers to help deliver consistent improvement to customer outcomes. After more than 1,500 cases in collaboration with hundreds of Tigo installers, systems registered using the program have remained zero-issue sites.

“We have worked with dozens of solar hardware components from various manufacturers over the years, and Tigo is the only one that regularly improves how it works with installers,” said Daniel Bertinelli, Sales Director at Barbuti e Bertinelli Impianti srl. “Obviously, it is normal for product variants and lines to evolve or for power ratings to increase, but the quality of the service, support, and installer-facing engagement usually remains the same. That is not the case with Tigo, which regularly rolls out new training content, brings programs like Green Glove, and generally improves all the small interactions that occur naturally between installer and supplier.”

As solar adoption accelerates, the industry is welcoming an influx of new installation companies and technicians, with [employment for solar PV installers projected to grow 42 percent](#) from 2024 to 2034. As the industry grows, so has the network of installation companies using Tigo equipment in more than 100 countries. The growth in installers, combined with the adoption of technologies, creates a strong need for relevant, timely information on products and services. Green Glove, on-demand training through the Tigo Academy, and customized onboarding sequences are all part of a broader Tigo effort to help educate and train installers, raising the bar on total quality solar for everyone involved.

“The Green Glove program was one of the first manifestations of our embrace of the Total Quality Solar mindset, giving us a formal and documented way in which to more closely work with the many installers using Tigo products for the first time,” said James Dillon, Chief Marketing and Customer Experience Officer at Tigo. “Green Glove allows us to deepen that commitment by expanding purpose-built training, hands-on support, and cross-functional feedback loops that help installers deliver safer, faster, and more consistent system deployments.”

Installers can continue registering installations for support through the Green Glove program [here](#). For a look at the program in real-world use, [this case study](#) highlights how Circuit Energy Solutions leveraged the Green Glove program to help ensure precise design, code compliance, and smooth commissioning across multiple commercial rooftop projects. To inquire about other Tigo solutions, contact the sales team [here](#).

About Tigo Energy

Founded in 2007, Tigo Energy, Inc. (Nasdaq: TYGO) is a worldwide leader in the development and provider of smart hardware and software solutions that enhance safety, increase energy yield, and lower operating costs of residential, commercial, and utility-scale solar systems. Tigo combines its Flex MLPE (Module Level Power Electronics) and solar optimizer technology with intelligent, cloud-based software capabilities for advanced energy monitoring and control. Tigo MLPE products maximize performance, enable real-time energy monitoring, and provide code-required rapid shutdown at the module level. The company also develops and provides products such as inverters and battery storage systems for the residential solar-plus-storage market. For more information, please visit www.tigoenergy.com.

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